

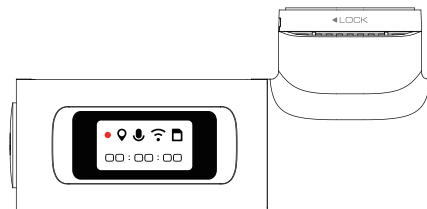
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✉ [info2@azdome.hk](mailto:info2@azdome.hk)

Response in just 12 hours

# User Manual

## M330 Max



**Product** | Car Dashcam  
**Manufacturer** | Dongguan Lingdu Electronic Technology Co., Ltd  
**Address** | 1 Longcheng Street, Qingxi Town, Dongguan City,  
Guangdong Province, China  
**Product Warranty** | One-Year Limited Warranty  
**Customer Support** | [info2@azdome.hk](mailto:info2@azdome.hk)

<http://www.azdome.hk>



FCC ID: 2ASWVLS01D

# AZDOME

[www.azdome.hk](http://www.azdome.hk)

Enjoy Your Smart Drive



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## 1. Customer Service

- 🗣️ Defective or damaged item?
- Inaccurate description?
- Missing parts or accessories?
- Performance or quality not adequate?
- Wrong item was sent?

✉️ [info2@azdome.hk](mailto:info2@azdome.hk)

Response in just 12 hours

Contact us before returning the item.  
We will help you resolve any issue asap.



Note:

- 1.A U3 type microSD card (Not included)** is required to use this Dash Cam. Be sure to format your microSD card with your dash cam for the first time use.
- Please ALWAYS connect with power when using. As it is built in Super Capacitor (Only has a Lithium Metal Battery used to memorize time).

## 2.Important Safety Information

Thank you for purchasing this AZDOME dashcam.

This instruction manual contains information on how to operate your dashcam.

Before using your dashcam, we recommend that you read through this manual to ensure correct usage.

To improve the performance of the product, the contents of this manual are subject to change without prior notice.

**·Do not disassemble, repair, or modify the product yourself.**

Doing so may cause fire, electric shock, or malfunction. For internal inspection and repair, contact the service center.

**·If any foreign matter gets inside the product, detach the power cord immediately.**

Contact the service center for repair.

**·Do not adjust the product while driving.**

Doing so may cause an accident. Stop or park your car in a safe place before installing and setting up the product.

**·Do not install the product in a location where the product can interfere with the driver's field of vision.**

Doing so may cause an accident.

**·Do not use a damaged or modified power cord. Only use the cords provided by the manufacturer.**

Damaged or modified power cords may cause an explosion, fire, or malfunction.

**·Do not operate the product with wet hands.**

Doing so may cause electric shock.

**·Do not install the product in an environment with high humidity, or combustible gases or liquids.**

Doing so may cause an explosion and/or fire.

**·Do not leave the product near infants, children, or pets.**

There is a risk of them swallowing small components, and/or their saliva may get into the product, causing an explosion due to a short circuit.

**·Do not spray water or wax directly onto the product while cleaning the inside of the car.**

Doing so may cause fire, electric shock, or malfunction.

**·If smoke or an unusual smell is emitted from the power cord, detach the power cord immediately.**

Contact the service center or your distributor.

**·Keep the terminals of the power cord clean.**

Failure to do so may cause excessive heat and fire.

**·Use the correct input voltage.**

Failure to do so may cause explosion, fire, or malfunction.

**·Plug in the power cord firmly so that it cannot easily be disconnected.**

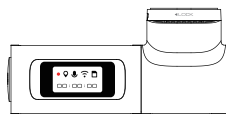
Failure to do so may cause fire.

**·Do not cover the product with any material.**

Doing so may cause external deformation of the product or fire. Use the product and peripherals in a well-ventilated location.

### 3. In The Box

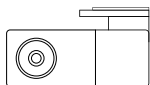
Check the box for each of the following items before installing the dash cam.



Dash camera x1



Electrostaticfilms x2



Rearcamera(6M/20ft)x1

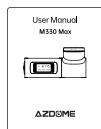


Car Charger x1



Cable clips x 5

Pry tool x1



User manual x1



**Note:**

1. To improve the performance of the product, the contents of this manual are subject to change without prior notice.

### 4. Specification

Model Name	M330 Max
Screen Size	0.96 inch
Aperture	F=1.8
Color	Black
Language	English, Simplified Chinese, Traditional Chinese, Thai, Russian, Hungarian, Turkish, German, Italian, Japanese, French, Polish, Dutch, Portuguese, Spanish, Arabic, Korean, Malay, Hebrew
Video Format	MP4
Photo Format	JPG
Video Code	H.264
Video Resolution	Front Cam: 4K 3840*2160P 2.5K 2560*1440P 1080P 1920*1080P  Front+ Rear Cam: 4K 3840*2160P+2.5K 2560*1440P 4K3840*2160P+ 1K 1920*1080P 2.5K 2560*1440P+2.5K2560*1440P 2.5K 2560*1440P+ 1K 1920*1080P 1K 1920*1080P+ 1K 1920*1080P
GPS	Built-in, AZDOME GPS Player *Windows 7 or higher and Mac OS X(10.10) or higher

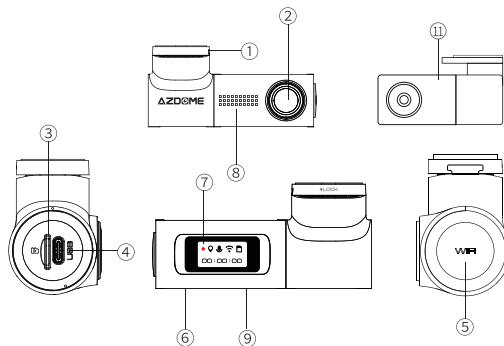
G-sensor	Built-in 3-Axis Acceleration Sensor
Loop Recording	Support
Timelapse Record	Support(1FPS/2FPS/5FPS)
ADAS	LDW/ FCW/ CDW/ PCW/ FVSW
Wi-Fi /Application	Support(5.8GHz),AZDOME Application
Parking Mode	Support (ONLY works when the dash cam is connected to 3-Lead Hardwire Kit)
Memory	Max support 256GB (Class 10, u3 Speed. Onlyone 64GB microSD in the dash cam)
Microphone	Built-in
Speaker	Built-in
Power Interface	5V/2.5A
Working Temperature	-20°C to 65°C (-4°F to 158°F)

### Note:

1.Please only use AZDOME carcharger in this package.

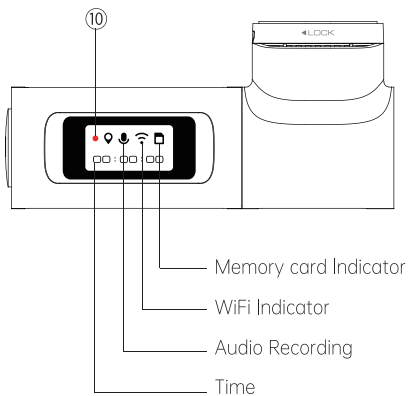
2.We recommend using AZDOME TF cards for optimal performance. Using third party or unqualified TF cards can affect dashcam's performance and in some cases,force the dashcam to reboot randomly during recording.

## 5. Product Diagram



#	Description
1	Sticker mount
2	Lens
3	Micro-SD card slot
4	Type-C USB charging port
5	WiFi Key Click: Turn on/off WIFI Double click: Turn on/off audio Triple click: Format memory card Long press (3s): Lock video Long press (5s): Default setting

6	Speaker
7	0.96 inch display
8	Microphone
9	Reset button



**Note:**

The clock is displayed during normal recording, while the recording duration of the locked video segment is displayed during emergency recording.

	Color	Status
⑩ REC	● Blinking	Record normal video
	● Blinking	Record normal video

## 6. Getting Started

The camera is designed to power up and record automatically when it receives power. Then saves the video record and turns off automatically when the car shuts off.

### Auto Power ON/OFF:

Plug car charger to cigarette lighter socket. When the car engine is on, dash cam will turn ON and start recording automatically. When the car key is turned to LOCK position, dash cam automatically saves the recording and turns OFF.

**Note:**

1. A U3 type microSD card (Not included) is required to use this Dash Cam. Be sure to format your microSD card with your dash cam for the first time use.
2. Please ALWAYS connect with power when using. As it is built in Super Capacitor (Only has a Lithium Metal Battery used to memorize time).

3. The dash cam will automatically update its time when it is connected to the AZDOME APP on a phone via WiFi.

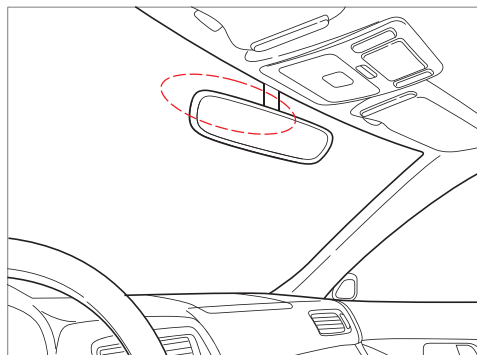
4. Some trucks/cars's 12V cigarette outlet is always HOT, which means it provides constant power even when the car is turned off and locked. If this is the case for your vehicle, then the auto ON/OFF feature will not work. And if you leave the camera continuously recording when the car is turned off, then it will drain your car/truck's battery and you might not have enough power to start your car for next time. To remedy this situation, you can do one of the two options:

① Hardwire your dash cam to your car's fuse box with 3-Lead Auto Trigger Hardwire Kit.

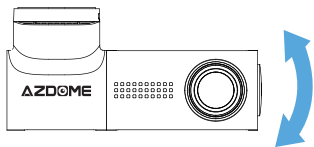
② Change the connection in the fuse box for your 12V outlet to socket which only supplies power when car key is turned to ACC or ON position.

## 7. Installation

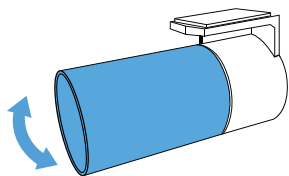
Install the front camera behind the rear view mirror. Remove any foreign matter and clean and dry the windshield before installation.



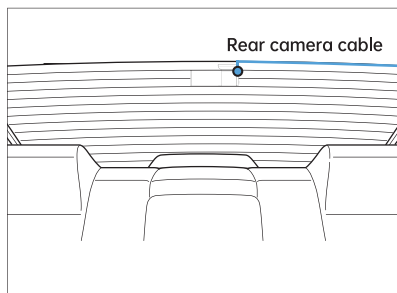
1. Turn off the engine, gently push the card into the slot until it locks into place. (Please using class 10 or above high-speed U3 micro-SD card)
2. Find a suitable place on windshield where don't obstruct the driver's field of vision and remove any foreign matter and clean and dry the windshield before installation. Tear off the protective layer of the electrostatic sticker and adhere the electrostatic sticker to the windshield to prevent mark/glue on your windshield after removing it.
3. Peel off the protective film from the double-sided tape and attach the front camera to the electrostatic sticker. Adjust the angle of the lens by rotating the body of the front camera.



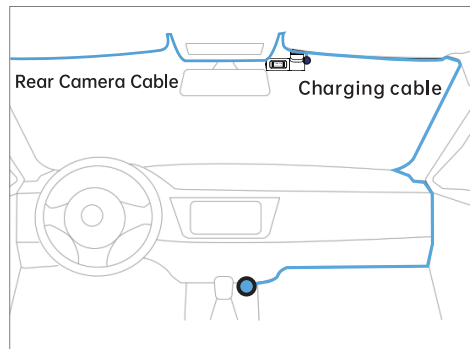
8. Peel off the protective film from the double-sided tape and attach the rear camera to the rear windshield. Adjust the angle of the lens by rotating the body of the rear camera, connect the front camera and the rear camera.



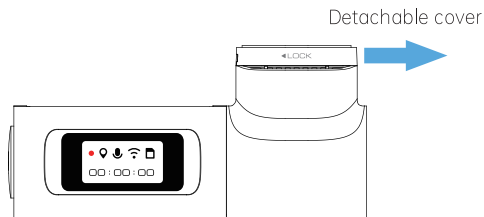
9. Use the pry tool to lift the edges of the rubber window sealing and molding and tuck in the rear camera connection cable.



4. Plug the cigarette lighter power cable into the cigarette lighter socket and the front camera. Use the pry tool to lift the edges of the windshield trim/molding and tuck in the power cord.



5. Turn on the engine. The dashcam will power up and start recording. Video files are stored on the microSD card. Turn off the engine. The dashcam will automatically stop recording and power down.



## 8. Playing Video Files Using Your Smartphone

### Check real-time video using your smartphone

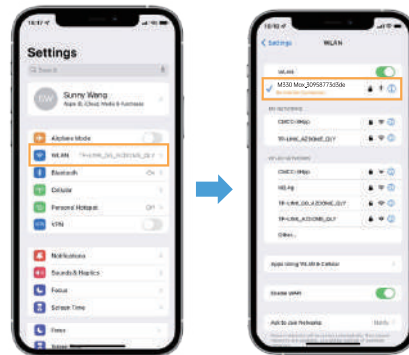
1. Search for the AZDOME app in the Google Play Store or Apple App Store and install it on your smartphone.



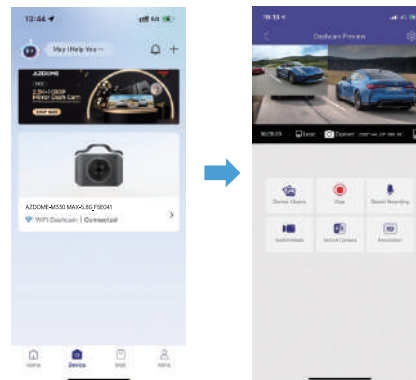
2. Turn on WiFi of the dash cam: Scan the QR code to get the whole process about WiFi.

3. Turn on WiFi of your phone and connect: Go to Phone's Settings > WiFi > Select WiFi of the dashcam. After it's connected to the WiFi, it will say 'No Internet Connection' which was normal. Because dash cam WiFi is ONLY for video/photo transfer function, NOT made to broadcast footage over the cloud or internet, please ignore the prompt.

**WiFi Name SSID: M330 Max\_\*\*\*\*\***  
**Default PASSWORD:12345678**

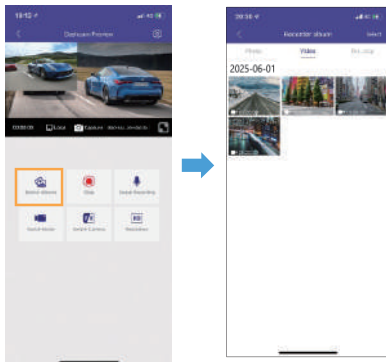


4. Open the AZDOME App to tap << Check Real-time Video >>. Now you can view in real-time the video currently being recorded by connecting your smartphone to the dashcam via Wi-Fi Direct.



## Download the video files into your smartphone

1.Go to Dashcam Preview interface. Please STOP recording first,then press the "Device Album" to get Photo, Video, Emergency files.



2. Select the video files to download into your phone , then you can find these downloaded video files in APP original interface menu named "Local Video". However, it will take a bit of time to download one video file.



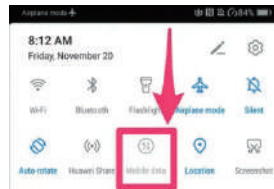
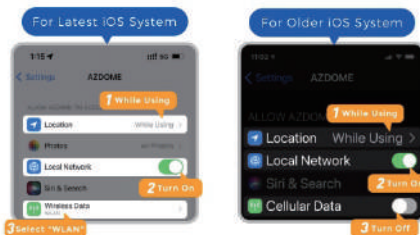
## Note:

- 1.You can't operate the dash cam when your phone is connected to WiFi.
- 2.WiFi Direct lets you directly connect your smartphone to your dash cam via WiFi within a range of 10FT.
- 3.You can only view the map with GPS data after you download the video to your smartphone

## The app won't show the live video on your phone.It only shows a picture of the beach?

The cellular data will cause the live video not to be viewed . If the APP won't show the live video , please disable the 'AZDOME' cellular data of your phone. Sure that the Local Network of the 'AZDOME' is turned on.

- ① For Latest iOS System: Setting → AZDOME → Click 'Wireless Data' → Select 'WLAN' .
- ② For Older iOS System: Setting → AZDOME → Disable the 'Cellular Data' .



## What is a WiFi Feature?

The WiFi feature has been designed so you can pair your dash camera wirelessly with your smartphone and access your recording instantly from the dash cam. Here you can view,download and share your videos easily with your friends and family.Just like how you would connect your Bluetooth speaker to your smartphone for wireless music play,the same way dash cameras use WiFi signal(instead of a Bluetooth)to pair your smartphone with AZDOME **M330 Max**.

## Can I watch the videos around my car remotely?

NO.AZDOME M330 Max dash camis NOT made to broadcast footage over the cloud or internet. It is NOT a cloud or an IP camera and it is NOT meant to do that. You can get live video and footage on AZDOME dash cam's APP as long as you stay within the 10FT range from the dashcam.

## What is the WiFi Range?

The WiFi signal range is about 10FT when there are NO obstructions in the middle.Please NOTE that just like your home WiFi network, you don't have WiFi signal outside your home, the same way,WiFi range is 10FT from this small device.

## For iPhone:

The Wi-Fi network "AZDOME M550Pro\_066438" does not M330 Max\_006438 nected to the Internet

Do you want to temporarily use cellular data?

Use Cellular Data

Keep Trying Wi-Fi

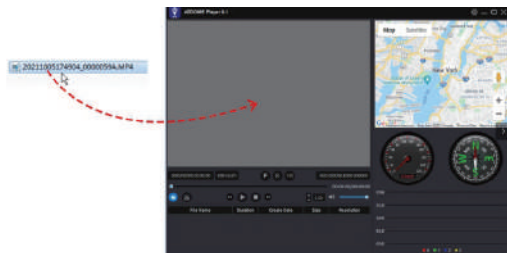
If you get this pop up for your iPhone while using WiFi feature ,make sure to tap on 'Keep Trying Wi-Fi' . Otherwise the camera will get disconnected from the WiFi and then you will have to forget the AZDOME WiFi and then start to pair again to make it work again .

## 9. Playing Video Files Using Your Computer

1. Remove the microSD card from the dashcam.
2. Insert the card into the microSD card reader and connect it to a computer.
2. Download AZDOME GPS Player from [www.azdomevip.com](http://www.azdomevip.com) > **Support >Downlo** ads and install it on your computer.
3. Install the AZDOME GPS Player on your computer. (Note: Please close or ignore the prompt of the anti-virus software, we confirm that it will not bring any security impact to your computer.)
4. You can click the 'Open Files' button to browse and select the Movie or EMR folder of the microSD card on the AZDOME GPS Player. It will show all files in the Normal or Event or Parking folder. Or you can also drag the video files directly to the launcher screen.
5. There are two ways to play video.  
A, Click File-Open icon to choose the folder which you want to play, click to start play.  
(Note that you can ONLY select one folder to play and see no video files)



B, Select from 'My Computer' and find the memory card disk, choose the video file you want to play, you can drag and drop the file directly to the player. You can get the GPS information on the player.

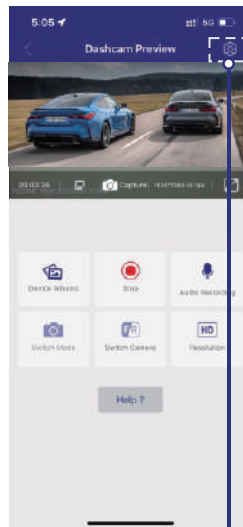


File named \*\*\*\*\* \_ \*\*\*\*\* \_ NF= Front camera video file  
 File named \*\*\*\*\* \_ \*\*\*\*\* \_ NR= Rear camera video file

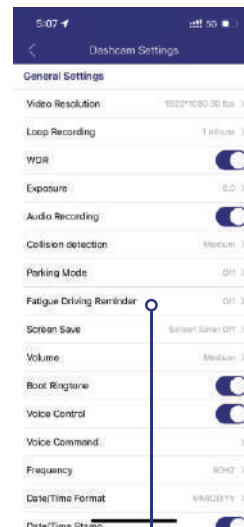


Scan the QR code to get the whole process about AZDOME GPS Player

## 9. General Setting



1 Go to Dashcam Preview interface. Please STOP recording first, then press the settings icon.



2 Select what you need to set.

## 9.1 Video Settings

### Video Resolution

The video resolution of this camera is Allow to choose the video resolution. Front Cam + Rear Cam:

1080P+1080P, 2.5K+1080P, 2.5K+2.5K, 4K+1080P,4K+2.5K

### Loop Recording — 1min

The length of each video clip(1minutes) for loop recording. This function enables continuous recording on the dash cam. Please note that when the memory card becomes full, the dash cam will automatically delete the oldest files to make space for new recordings. This ensures that it can continue recording without interruption.

### WDR— On(Default)/Off

WDR stands for "Wide Dynamic Range," which means the camera or display can adapt to scenes with large differences in brightness, allowing details in both dark and bright areas to be clearly displayed.

### Exposure —-3.0/ -2.0/ -1.0/ +0.0(Default)/ +1.0/ +2.0/ +3.0

To adjust video exposure setting for either brighter or darker video according to your preference.

### Audio Recording — On(Default)/Off

The dashcam has built-in microphone to record audio with video. You can choose to record mute video by choosing OFF.

### G-Sensor — Off/ Low/ Medium(Default)/ High

G-sensor is a 3-axis impact gravitational accelerometer, designed to detect physical and gravitational forces on the dash cam. Once G-sensor has been triggered due to physical

or gravitational impact force on the camera, the current video file will be locked as an emergency file so it won't be deleted by loop cycle function. The higher the G-Sensor sensitivity is, the less force will be needed to trigger automatic file protection.

### Parking Mode

This function will ONLY work when 3-Lead Hardwire Kit is installed properly. This parking mode has three options to choose from.



#### Note:

Custom-designed HT03/JYX05 Type-C 3-Lead Hardwire Kit is required to use this new feature. Not included in the packaging, on Amazon search: [HT03/JYX05 Type-C 3-Lead Hardwire Kit for M330 Max Dash Cam](#)

### \*Time-Lapse Parking Mode:

1. When you turn OFF the car's engine and turn the key to the lock position. Then the camera will STOP the continuous video recording and it will go into the timelapse 1fps recording mode automatically.
2. Now while this timelapse is being recorded, if someone hits your car and if the impact reaches the set G-Sensor level, then the camera will start to record 1-min continuous video, save & lock that video in Event folder > then return to the timelapse 1fps recording.
3. Now when you start your car for the next time, the camera will automatically STOP the timelapse parking mode. Then it will go into normal video mode automatically to start the continuous video recording.

### **\*Collision Detection Parking Mode:**

1. When you turn OFF the car's engine and turn the key to the lock position. Then the camera will STOP the continuous video recording and it will go into the impact detection mode and the camera will turn OFF.
2. Now while the camera stays in impact detection mode, if someone hits your car and if the impact reaches the set G-Sensor level, then the camera will turn ON > then it will start to record 1-min continuous video, save & lock that video in Event folder > then the camera will turn OFF.
3. Now when you start your car for the next time, the camera will automatically go back into normal video mode automatically to start the continuous video recording.

### **\*Normal Recording Parking Mode:**

1. When you turn OFF the car's engine and turn the key to the lock position. The camera will continue to record normally.
2. Now the camera stays in impact detection mode, if someone hits your car and if the impact reaches the set G-Sensor level, then the camera will lock the current looping video clip, save & lock that video in Event folder > then the camera will continue to record normally.

### **Screen Save— Screen Saver Off(Default)/ Screen Off After 1-Min**

Screen Saver Off: This screen will always be on.

Screen Off After 1-Min: The screen will turn off after 1 minute of inactivity.

### **Volume — Off/ Low(Default)/ MID/ High**

This feature allows you to set the volume level for the boot sound volume, prompt volume through camera's internal built-in speaker.

### **Boot Ringtone — On(Default)/ Off**

This feature allows you to turn ON/OFF the camera's Boot Ringtone.

### **Voice Control — On(Default)/ Off**

ONLY support English: turn on WiFi, take picture, turn off recording, turn off WiFi, open recording, lock the video



#### **Note:**

Kindly be informed that the voice control feature has an accuracy of approximately 90%, and it may get activated unintentionally due to surrounding environmental noises. Hence, if you do not require this function, you can deactivate it from the settings menu in the AZDOME APP.

### **Voice Command**

Say a command, but ONLY support English

- To turn on WiFi, say **Turn on WiFi**

- To turn off WiFi, say **Turn off WiFi**
- To take a picture, say **Take picture**
- To lock the current video files, say **Lock the video**
- To start recording, say **Turn on audio**
- To stop recording, say **Turn off audio**
- To open screen, say **Turn on screen**
- To turn of screen, say **Turn off screen**

### Frequency — 50HZ/ 60HZ(Default)

Here you should choose the frequency accordingly to your power supply specification used in your country based on your geographical location.

### Date/Time Format

This feature allows you to select the date for mat.

## 9.2 Video Stamps

### Date/Time

Turn On/Off the Date/Time Stamp shown on recorded files.

### LOGO

Turn On/Off the AZDOME logo Stamp shown on recorded files.

### Model

Turn On/Off the Model Stamp shown on recorded files.

## 9.3 System Setting

### Synchronization Time

Sync the time of the phone to this M330 Max dash cam.

### Free Storage

Display remaining storage space on the memory card.

### Format SD Card

The formatting process will make sure that the card's file system format is optimized for the camera.



#### Note:

Note: For stable performance, it is recommended that you format the memory card every 1-2 months.

### WiFi Name

Here you can change the WiFi Name in APP, the default name: M330 Max\_\*\*\*\*\*

### WiFi Password

Here you can change the WiFi Password in APP, the default password: 12345678

### Default Settings

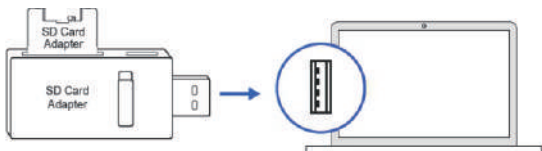
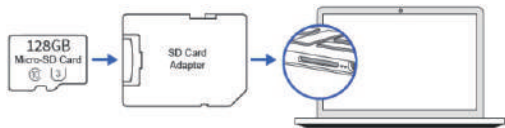
Reset the Dash Cam to default settings. Your recordings will not be affected.

### Firmware Version

Here you can check the current firmware version installed on your camera. You will need this information in the future to check if newer version of firmware is available.

## 10. Playing Video Files Using Your Computer

1. Remove the microSD card from the dashcam.
2. Insert the card into a microSD card reader and connect it to your computer.



3. Depending on the pre-installed hard drives, you should be able to locate the added flash drive as drive "D," "E," or another name. Once you have located the drive, double-click it to access the file folders, which include Normal, Event, and Photo.

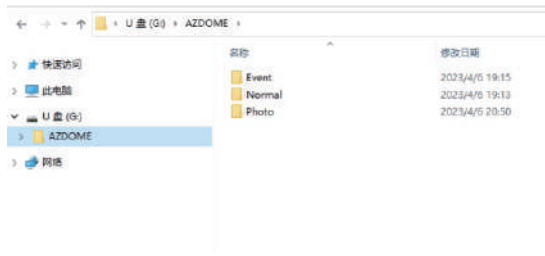
Normal : Normal recording mode saves video files in a loop, allowing them to be overwritten when storage space is needed.

Event : In Event recording mode, the video file will be locked and protected from deletion by the loop recording function.

Photo : This is the folder for storing captured photos.

To play the videos, simply double-click on them.

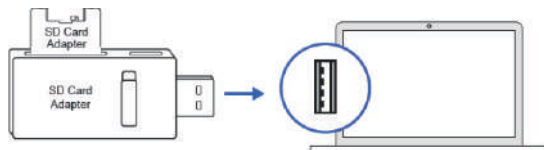
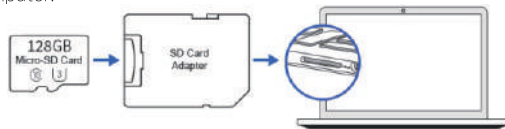
We recommend using VLC Media Player, which can be downloaded for free at: [www.videolan.org](http://www.videolan.org).



File named \*\*\*\*\*.MP4 = Dash cam video file

## 11. Firmware Update

1. Remove the microSD card from the dashcam.
2. Insert the card into the microSD card reader and connect it to a computer.



3. Download the latest M330 Max Firmware from [www.azdomes.com](http://www.azdomes.com) > **Support** > **Downloads** on your computer.
4. Unzip the downloaded firmware (Zip file) and copy the firmware file named "\*\*\*\*\*.bin" to the root directory of microSD card.
5. Connect the camera to the car charger to start the firmware update process. You should see the upgrade progress bar which means your M330 Max dash camera is updating the new firmware. Please NOTE:  
The firmware update may take up to about 1mins. So please be patient. Make sure the POWER does NOT get disconnected while the firmware is being updated. Once the firmware is updated, the camera will turn OFF automatically.
6. You can turn on and check the latest firmware version by going into the APP's settings > Firmware Version.

## 12.Voice Prompts

Prompt Voice	Description
Emergency Video	During recording once G-Sensor triggered
WiFi ON	Default ON, after powered on, say it
WiFi OFF	Press and hold Wi-Fi button for 3s to switch off, say it
Memory card error	Wrong/bad/fake memory card
Recording started	After powered on and boot ringtone /operate via App, say it
Recording stopped	Operate via App, say it
Sound as "Click"	Take picture via App, say it
Format Successfully	Format memory card successfully
Format Failed	Format memory card failed
Parking mode is on	Parking Mode has been turned on
Parking mode is off	Parking Mode has been turned off

## 13. FAQ

### Q1: Camera turns ON / OFF automatically?

Ensure that the output current can reach 5V/1A and use our car charger.

### Q2: Video Image is blurred?

Remove the protective lens film, clean the lens, make sure the windshield is clean and clear of grease, dirt, and debris.

### Q3: Camera gets HOT?

It is normal for your camera to run slightly hot. Due to video being recorded at high speed, the dash cam may be hot during using. (No more than 158°F/70°C).

### Q4: Video Files cannot be played on my computer?

The video files from the Dash Cam are in MP4 format and may not be compatible with your PC if suitable playback software is not installed.

### Q5: Video has no sound?

Ensure that 'Audio Recording' setting is turned ON.

### Q6: Video is blurred?


The Dash Cam has a minimum focal range of around 2 meters. Objects closer than this are likely to become blurred.


### Q7: Voice prompt Memory Error?

Using unqualified SD or third party cards can affect dashcam's performance and in some cases, force the dashcam to reboot randomly during recording. If it still can not work normally, it should be that the TF card is unqualified and can not meet the recording requirements of the dash cam. Please contact us to get a new memory card.

## 14. Notice

 This product complies with the radio interface requirements of the European Community.

 This symbol means the product must not be discarded as household waste, and should be delivered to an appropriate and recycling helps protect natural resources, human health and the environment. For more information on disposal and recycling of this product, contact your local municipality, disposal service, or the shop where you bought this product.

 Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20cm between the radiator & your body. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

Product Name: Dash Cam  
 Mode:M330 Max  
 Brand: AZDOME

Country Origin: Made in China

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Manufacturer: Dongguan Lingdu Electronic Technology Co, Ltd  
 Address: 1 Longcheng Street, Qingxi Town, Dongguan City, Guangdong Province, China  
 Manufacturer Email: info2@azdome.hk

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Importer: xiangyinxian linghong Technology Center  
 Address: No.103 Building 2 Zhejiangzhongshe Xiangyinxian Wenxingzhen Yueyang Hunan CN  
 Contact Person: Buyan Fu

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**EC REP** Name: GAVIMOSA CONSULTORIA, SOCIEDAD LIMITADA  
 Address: CASTELLANA 9144,28046 Madrid  
 Email: compliance.gavimosa@outlook.com

**UK REP** Name: Sea&Mew Accounting Ltd  
 Address: Electric Avenue Vision 25, London, Enfield EN3 7GD  
 E-mai: info@seamew.net



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